

Enhancing Your Space with Value

SPIELRAUM





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About Us

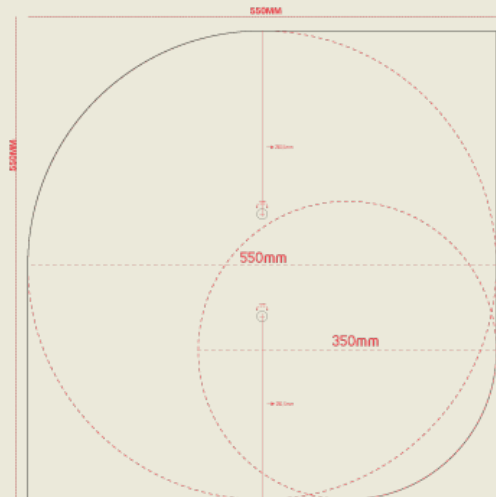
History

Key Point

Survic

Portfolio

Work Process



SPIELRAUM

Redefining comfort for every lifestyle. SPIELRAUM manufactures premium car camping mats, versatile living mats, and durable outdoor camp mats designed to enhance your daily and outdoor experiences. With over 15 years of expertise, we prioritize tailored solutions and advanced TPU technology to bring you products that combine style, durability, and ultimate comfort.



HISTORY

01	2023	Established SPIELRAUM, specializing in car camping, living, and outdoor mats.
02	2023	Began production using advanced TPU materials for enhanced durability and comfort.
03	2023	Expanded partnerships with major suppliers and distributors.
04	2024	Achieved production of over 3,000 units within the first year.



KEY POINT

SPIELRAUM provides innovative mat solutions designed to enhance customers' lives and outdoor experiences.

With a streamlined and efficient production process, along with customized services, we meet the diverse needs of our clients.

01	Customer-Centered Customization	➔	Personalized designs tailored to meet the unique needs of every client.	
02	Eco-Friendly Materials	➔	Commitment to sustainability by utilizing environmentally safe TPU materials.	
03	Continuous Innovation by Top Engineers	➔	Our skilled engineering team ensures relentless development and quality improvement.	

OUR SERVICES

Providing unmatched customer satisfaction through a seamless After-Sales Support System and proactive quality control strategies.

01 | **Fast and Reliable Refund & Exchange Services**

We prioritize customer satisfaction by providing a hassle-free refund and exchange system. Our dedicated support team ensures prompt responses and swift resolutions to address any issues, reducing delays and enhancing trust in our services.

02 | **Sustainable Quality Assurance**

Through consistent quality monitoring and process improvement, we strive to eliminate claims and deliver reliable products that exceed expectations.

03 | **Tailored OEM Solutions**

We specialize in manufacturing products customized to your brand's needs, ensuring seamless integration with your business model while focusing on the durability and usability of our products.

Highlighted Achievements

Customized Car Camping Solutions

2024

We developed a durable and portable car camping mat tailored to meet the needs of car camping enthusiasts, ensuring both comfort and reliability during outdoor adventures.

Client	Car Camping Enthusiasts
Scale	~5,000 units manufactured
Concept	Customizable Eco-Friendly Design



Camping Essentials Mat

2023

This camping mat was designed to maximize convenience and functionality, perfect for outdoor enthusiasts seeking compact and lightweight solutions.

Client	Camping Essentials Mat
Scale	~5,000 units manufactured
Concept	Lightweight / Portable Durable / Comfortable



PORTFOLIO

Tailored & Sustainable Camping Solutions

2013

Providing customized solutions to meet the unique demands of outdoor enthusiasts. Designed with innovation and sustainability at its core.

Client | Outdoor Equipment Distributors

Scale | ~10,000pcs produced

Scope | Premium camping
living mat manufacturing and supply

Concept | Eco-Friendly / Lightweight / Comfortable

Before

Market camping mats were often bulky, lacked durability, and failed to meet the needs of active campers. Limited sizes and options led to customer dissatisfaction.

After

Redesigned with lightweight TPU materials, improving portability and comfort. Enhanced durability reduced complaints by 80%. Achieved a 4.8/5 satisfaction rating through customizable and eco-friendly options.

WORK PROCESS

01

Client Requirement Analysis

Discuss client needs to design tailored solutions.

02

Site Inspection & Sample Design

Inspect applicable conditions and create sample designs.

03

Product Design & Development

Develop prototypes matching client specifications.

04

Quotation & Contract

Provide quotations and sign contracts based on scope.

05

Manufacturing & Quality Control

Ensure strict quality adherence during production.

06

Delivery & After-Sales Support

Provide ongoing support for customer satisfaction.

Q&A

Frequently Asked Questions

Q1 **What is the Minimum Order Quantity (MOQ)?**

The minimum MOQ varies based on buyer requirements but typically ranges between 300 to 500pcs.

Q2 **Is custom manufacturing available?**

Absolutely. We provide customization options for size, design, and materials based on customer requirements.

Q3 **How long does production and delivery take?**

For the first transaction, including customization preparation, products are ready for shipment after 60 days.

For repeat orders, the process typically takes 35–45 days.

Q4 **How are claims or customer complaints handled?**

Customer satisfaction is our top priority. Any claims are addressed promptly with options for exchange, repair, or refund.

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